10-AYAAN LOGISTICS LTD
Delivering More, Everywhere
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10-AYAAN LOGISTICS LTD

COMPANY PROFILE

Connecting Businesses. Delivering Solutions. Moving the World.

Head Office: Kigali, Rwanda

Logistics | Transportation | Freight Forwarding | Supply Chain Management

1. Company Overview

10-AYAAN LOGISTICS LTD is a logistics and supply chain solutions company based in Kigali, Rwanda. We provide integrated logistics services to businesses operating locally, regionally and internationally, from a single point of contact.

Rwanda is a landlocked country, so reliable access to seaports and regional markets is central to almost every import and export business. We exist to make that access simple. We coordinate freight, customs, transport and storage so that our clients can concentrate on running and growing their businesses.

Our services cover international freight forwarding, customs clearing and forwarding, road transportation, warehousing, import and export services, project cargo handling, logistics coordination and supply chain management. Every solution is tailored to the client's cargo, timeline and budget, and delivered with transparency, reliability and professionalism.

Company at a Glance

Company name	10-AYAAN LOGISTICS LTD
Head office	Kigali, Rwanda
Business sector	Logistics, Transportation, Freight Forwarding & Supply Chain Management
Core services	Freight forwarding, customs clearing, road transport, warehousing, project cargo, supply chain coordination
Trade corridors	Rwanda – Tanzania, Kenya, Uganda, DR Congo and wider international destinations
Year established	2022-2026
Company registration no.	157247878
Tax identification (TIN)	157247878

2. About Us

10-AYAAN LOGISTICS LTD was established to provide professional logistics services and to simplify the movement of goods within Rwanda, across East Africa and along international trade corridors.

We work closely with shipping lines, airlines, transporters, customs agents, warehouse operators, suppliers and other logistics stakeholders. These relationships allow us to keep cargo moving smoothly from origin to final destination and to resolve problems quickly when they arise.

Our approach starts with listening. We take time to understand each client's products, volumes, deadlines and budget, and then design a flexible logistics plan that improves operational efficiency and supports business growth.

3. Our Vision

To become a trusted and recognized logistics and supply chain solutions provider in Africa and international markets.

4. Our Mission

To provide reliable, efficient, transparent and cost-effective logistics solutions through professional service delivery, strong partnerships and continuous improvement.

5. Our Core Values

Value	What it means for our clients
Integrity	We conduct business with honesty, transparency and accountability, with no hidden charges and no surprises.
Reliability	We deliver dependable logistics services and keep the commitments we make.
Professionalism	We maintain high standards in every engagement, from the first quotation to final delivery.
Customer Focus	We understand and prioritise each client's requirements, and we communicate clearly at every stage.
Efficiency	We provide practical solutions that optimise time and operational costs.
Partnership	We build long-term relationships with clients and business partners based on trust and mutual growth.

6. Our Services

We offer a complete range of logistics services under one roof, so clients deal with one accountable partner instead of managing many separate providers.

A. International Freight Forwarding

We coordinate international cargo movements and freight forwarding solutions, connecting businesses to global markets through established logistics networks.

- International cargo coordination for full and part loads.
- Sea freight (FCL and LCL) and air freight arrangements.
- Import and export cargo coordination.

- Preparation and support of shipment documentation, including bills of lading and airway bills.
- Cargo tracking and regular shipment status updates.

B. Customs Clearing and Forwarding

We provide customs clearance coordination and documentation support to facilitate the movement of goods through ports, borders and customs territories.

- Import and export customs clearance.
- Customs documentation coordination.
- Transit cargo processing.
- Border clearance coordination.
- Customs compliance support and guidance on applicable duties and procedures.

C. Road Transportation

We coordinate road transportation solutions for local, regional and cross-border cargo movements.

- Container transportation.
- Cross-border transportation.
- General cargo transportation.
- Long-distance cargo movements.
- Transport coordination and delivery monitoring.

D. Logistics Coordination

We provide integrated logistics coordination to ensure effective communication and smooth movement of cargo throughout the supply chain.

- Shipment coordination.
- Transporter and service-provider management.
- Delivery planning and monitoring.
- Cargo movement updates.
- Logistics cost coordination.

E. Warehousing

We support clients with warehousing and cargo storage solutions through appropriate logistics arrangements and service-provider partnerships.

- Cargo storage coordination.
- Inventory handling support.
- Warehousing arrangements.
- Cargo receiving and dispatch coordination.

F. Import and Export Services

We support businesses involved in international trade by coordinating the logistics requirements of importing and exporting goods.

- Import and export logistics coordination.

- Shipping documentation support.
- Cargo transportation arrangements.
- Customs clearance coordination.
- Cross-border shipment management.

G. Project Cargo

We coordinate specialised logistics solutions for project cargo and non-standard shipments that need additional planning and operational coordination.

- Project cargo logistics planning.
- Heavy and oversized cargo coordination.
- Specialised transportation arrangements.
- Route and delivery coordination.
- Project logistics support.

H. Supply Chain Management

We support businesses in coordinating their supply chain activities to improve operational efficiency and cargo visibility.

- End-to-end logistics coordination.
- Supply chain planning support.
- Supplier and transporter coordination.
- Shipment monitoring.
- Logistics performance and cost management.

I. Distribution and Last-Mile Delivery

We arrange onward delivery of cargo from port, border or warehouse to the client's premises or end customers.

- Delivery within Kigali and to other towns across Rwanda.
- Scheduled and on-demand delivery arrangements.
- Proof-of-delivery documentation and delivery confirmation.

J. Cargo Insurance Coordination

We help clients protect their goods in transit by coordinating suitable cargo insurance through licensed insurance providers.

- Guidance on appropriate cover for the cargo and route.
- Coordination of insurance documentation.
- Support with claims documentation if an incident occurs.

7. Industries We Serve

Our flexible service model allows us to support clients across many sectors, including:

- **Trade and distribution:** Retail, wholesale and fast-moving consumer goods (FMCG).

- **Construction and infrastructure:** Building materials, machinery, equipment and project supplies.
- **Agriculture and agro-business:** Agricultural produce, inputs and agro-processing goods.
- **Mining and industry:** Minerals, mining equipment and industrial supplies.
- **NGOs and humanitarian organisations:** Relief and programme supplies for NGOs and development partners.
- **Manufacturing:** Raw materials, spare parts and finished goods.
- **Technology and electronics:** Electronics, telecom and ICT equipment.

8. Geographical Coverage and Trade Corridors

Our operations are based in Rwanda, with a focus on connecting Rwanda to regional and international markets. We organise our services around the main trade routes used by Rwandan importers and exporters:

Corridor	Route and coverage
Rwanda – Tanzania	Central Corridor via the Port of Dar es Salaam, with cargo entering Rwanda through the Rusumo border.
Rwanda – Kenya	Northern Corridor via the Port of Mombasa, through Kenya and Uganda into Rwanda.
Rwanda – Uganda	Cross-border trade and transit cargo, including border crossings such as Gatuna/Katuna.
Rwanda – DR Congo	Cross-border cargo to the eastern DRC through crossings such as Rubavu–Goma and Rusizi–Bukavu.
International	Sea and air freight connections to Asia, Europe, the Middle East, the Americas and other destinations through our network of partners.

Through our logistics network and business partnerships, we aim to support cargo movements well beyond regional borders.

9. How We Work

We follow a clear, repeatable process so that clients always know what is happening with their cargo:

Step	What happens
1. Consultation	We learn about the cargo, origin, destination, timeline and budget.
2. Quotation	We provide a clear and transparent quotation covering the agreed scope of services.

Step	What happens
3. Planning	We select the best route, mode of transport and partners, and prepare the required documentation.
4. Execution	We coordinate pick-up, freight, customs clearance and transportation.
5. Tracking	We monitor the shipment and send regular updates until it arrives.
6. Delivery and follow-up	We confirm delivery, provide the necessary documents and review the service with the client.

10. Quality, Compliance and Safety

- **Regulatory compliance:** We operate in line with Rwandan laws and customs regulations, as well as the regulations of the countries along each route.
- **Accurate documentation:** We pay close attention to documentation accuracy to avoid delays, penalties and demurrage.
- **Careful partner selection:** We work with vetted transporters, shipping lines and service providers, and review their performance regularly.
- **Cargo safety:** We encourage safe handling, secure loading and appropriate insurance cover for every shipment.
- **Confidentiality:** We keep client and shipment information confidential and share it only with parties involved in the movement of the cargo.

11. Why Choose 10-AYAAN LOGISTICS LTD?

Our commitment is to provide clients with logistics solutions built around their business requirements. Clients can expect:

- **Integrated solutions:** Freight, customs, transport and warehousing coordinated by one provider.
- **Professional handling:** Experienced coordination of every shipment, from origin to final delivery.
- **Flexibility:** Transport and routing options matched to the cargo and the client's budget.
- **Transparent pricing:** Competitive and transparent pricing that is clear from the start.
- **Clear communication:** Regular cargo updates and quick responses to client questions.
- **Customer satisfaction:** A genuine commitment to customer satisfaction and repeat business.
- **Strong partner network:** Strong relationships with shipping lines, transporters, customs agents and warehouse operators.

12. Our Commitment

At 10-AYAAN LOGISTICS LTD, we believe that logistics is more than moving cargo. It is about building trust, creating opportunities and supporting business growth.

We are committed to developing long-term partnerships with our clients by providing dependable logistics services and solutions that meet their evolving business needs. Whether the shipment is a single container or a complex project, we treat every client's cargo as our own responsibility.

13. Contact Information

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